

# Harshal Gajjar

Bay Area, CA

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Senior Software Developer

GenAI | ML | Forward Deployed Full-stack | Open-ended Experimental Projects | UI & Design | Developer Productivity centric

## EXPERIENCE



### C3 AI

Jan 2023 – Present  
(And summer 2022)

### Software Developer

Jun 2024 – Present

### Associate Software Developer

Jan 2023 – May 2024

- Built **multiple entirely custom GenAI applications**: Riverside County Law enforcement (Aided form filling from 911 distress calls), Aided product complaint classification for Boston Scientific's endoscopy division
- Built C3's **Agriculture Production Schedule Optimization app** (generating a revenue of over \$600k from 2 customers) involving frontend, backend, data model, data ingestion pipeline, and mixed integer formulation, and constant customer interactions
- Built C3's **web scraping infrastructure** for all data scraping
- Built multiple **UI components powering production applications** like GenAI, Energy management, ESG



### CLAWS Lab

(at GeorgiaTech)  
Dec 2021 – Apr 2023

### Technology Advisor

Jan 2023 – Apr 2023

### Graduate Research Assistant

Dec 2021 – Dec 2022

- Built a system for better capturing the flow of online misinformation by collecting, **processing and visualizing massive amounts of social media content generated online**. The aim is creating a scalable platform for defending against misinformation where humans and ML models work together to reduce human load and **handle concept drift**. This project has been funded by NSF.



### Axis Technical Group

Oct 2020 – Jul 2021

### ML Researcher

Oct 2020 – Jul 2021

- Made (Bahdanau and Luong) attention layers, **transformer models** from scratch in TensorFlow using its functional API for **OCR and handwriting recognition**. Reached an accuracy better than Tesseract and matching that of OmniPage, with a word error rate of <2.1% and line error rate of <4% on the internal datasets. This work gave Axis the **ability to process any language/script**.



### GMD Consultants

2018 - 2020

### Applied ML & Software Engineer

Summer 2020

Summer 2019

Summer 2018

- Built a **fully automated AI traffic video analytics software** (speeds/paths/counts of vehicles in videos) using YOLOv4 and PySide2 with ability to manage license keys and remote processing on powerful machines. This software is saving GMD Consultants more than Rs. 20k (\$250) per day on the human labor costs.
- Built a software to **generate constant time commute polygons** for a given time, start/end point, and mode of transport (road, walk, transit). Highly accurate polygons generated using Google Maps API, and Here Maps used by GMD Consultants to **aid clients like IKEA strategically position stores**. My work generated over Rs. 8L (\$11k) of revenue just during my period of involvement



### Wolfram Research

2018 - 2020

### Summer Camp Instructor

Summer 2020

Summer 2019

### Intern

Summer 2018

- Designed and built algorithm for **tiling of arbitrary shaped tiles using computer vision** to mimic how we do it with our vision
- Sponsored trips to US for 2 talks on **image processing and optimized data importing** in Wolfram Language each year.
- **Mentored 9 machine learning projects** (ranging from character recognition to transfer learning on GPT2)

## SKILLS

GenAI – LLMs, RAGs, Agents, Prompts (library agnostic), Attention to Detail, Customer relations, Process Design & Documentation, Full-stack development (library agnostic), Machine learning (library agnostic), Mixed integer optimization formulations (library agnostic), Automations and productivity enhancements

## EDUCATION



### Georgia Institute of Technology

Aug 2021 – Dec 2022

**Master of Science** in Computer Science (ML Specialization)

Helping curb misinformation in CLAWS lab, CreateX (crypto entrepreneurship), Caving



### Indian Institute of Technology

Dharwad  
Aug 2016 – May 2020

**Bachelor of Technology** in Computer Science and Engineering

Exploring the NP hard problem in graph theory (and finding polynomial algorithms for constrained cases)